

# MANUFACTURING PROCESSES

INCREASING SUPPLY CHAIN SUSTAINABILITY

# Commitment: Promote social and environmental responsibility among suppliers

	ACTIONS	2014 RESULTS	TARGETS
CNH Industrial	<ul> <li>Continual dissemination of Sustainability Guidelines for Suppliers</li> </ul>	Sustainability Guidelines for Suppliers incorporated in new CNH Industrial standard purchase agreements	▶ 2015: ongoing introduction of contractual clauses on adherence to Sustainability Guidelines in new CNH Industrial purchase agreements
		➡ 155	
	<ul> <li>Distribution of self-assessment questionnaires on environmental and social performance to select suppliers</li> </ul>	New self-assessment questionnaire (as per AIAG standards) managed via a dedicated IT platform and distributed to 1,100 suppliers	▶ 2015: ongoing distribution and analysis of questionnaires
		⇒ 159	
	<ul> <li>Development of a supply chain risk map to</li> </ul>	Second-level risk map criteria identified	
	identify suppliers for audits	⇒ 156	
	• Execution of environmental and social audits at suppliers worldwide	■ 62 audits of suppliers worldwide conducted by SQEs and third parties → 159	▶ 2015: execution of 65 audits (56 by internal SQEs and 9 by third parties)

36	our sustainabli company	OUR COMMITMENT FOR SUSTAINABILITY		Кеу
				<ul> <li>Target exceeded</li> <li>Target achieved or in line with plan</li> <li>Target partially achieved</li> <li>Target postponed</li> <li>See page</li> </ul>
		ACTIONS	2014 RESULTS	TARGETS
	CNH Industrial	<ul> <li>Enhancement of sustainability awareness among suppliers</li> </ul>	EMEA ■ Sustainability course provided to SMEs ⇒ 16	33
			EMEA ■ Sustainability Supplier of the Year award assigned to a supplier ⇒ 16	<ul> <li>2015: extension of Sustainability Supplier of the Year initiative to other Regions</li> <li>2015: definition of Sustainability Supplier of the Year guidelines</li> </ul>
				<ul> <li>2015: development of a dedicated sustainability section on the new supplier portal</li> </ul>
			■ 100 suppliers involved in the CDP Supply Chain	<ul> <li>2015: involvement of approx. 150 selected suppliers in the CDP Supply Chain</li> </ul>
			➡ 16	0

FOSTERING CONTINU	JOUS IMPROVEMEN	T IN MANUFACT	URING PROCESSES

# Commitment: Spread the culture of excellence through World Class Manufacturing (WCM)

▶ Promotion of supplier involvement in World Class Manufacturing (WCM) program

	ACTIONS	2014 RESULTS	TARGETS
CNH Industrial	► Adoption of World Class Manufacturing (WCM)	CWCM system adopted at 53 plants, collectively accounting for 98% of revenues from sales of products manufactured in Company plants. 19 plants achieved bronze level, 6 silver level	▶ 2015: further increase of WCM plants achieving bronze level (24), silver level (11), and gold level (1)
		➡ 167	

■ 130 supplier plants involved in WCM

Two KPIs identified and relevant monitoring

program

activities started

▶ 2015: involvement of 152 supplier plants in the

 $\blacktriangleright$  2015: monitoring of the two identified KPIs at 10

WCM program

selected supplier plants

➡ 162

➡ 163

## BOOSTING ENVIRONMENTAL AWARENESS

Commitment: Promote environmental awareness within the Company			
	ACTIONS	2014 RESULTS	TARGETS
CNH Industrial	<ul> <li>Preparation and distribution of a training kit for personnel working with the Environmental</li> </ul>	Training initiatives on environmental issues developed and implemented	
	Management System	➡ 170	

### REDUCING ENVIRONMENTAL IMPACT AND OPTIMIZING ENERGY PERFORMANCE

### Commitment: Optimize the Company's Environmental Management System

	ACTIONS	2014 RESULTS	TARGETS
CNH Industrial	► Extension of ISO 14001 certification	■ ISO 14001 certification achieved by Research & Development and Logistics Center in Modena San Matteo (Italy)	
		⇒ 170	

### Commitment: Optimize the Company's environmental performance

	ACTIONS	2014 RESULTS	TARGETS
CNH Industrial	► Optimization of water withdrawal and discharge management system based on the specific characteristics of the country in which each plant is located, and dissemination of specific guidelines	<ul> <li>→ -57% vs. 2009 in water withdrawal per production unit<sup>1</sup>, specifically:</li> <li>→ -25% in Agricultural Equipment and Construction Equipment</li> <li>→ -72% in Commercial Vehicles</li> <li>→ -61% in Powertrain</li> </ul>	▶ 2018: -3% vs. 2014 in water withdrawal per production unit at Company plants worldwide
		➡ 174	4

(1) The production unit is the main parameter for production volumes for each segment: hour of production for Agricultural Equipment, Construction Equipment, and Commercial Vehicles; unit produced for Powertrain (see also page 240).

	ACTIONS	2014 RESULTS	TARGETS
CNH Industrial	► Optimization of water withdrawal and discharge management system based on the specific characteristics of the country in which each plant is located, and dissemination of specific guidelines	<ul> <li>▲ Levels of BOD (Biochemical Oxygen Demand) maintained under applicable regulations (max. = 100)<sup>2</sup>:</li> <li>▶ 11.3 in Agricultural Equipment and Construction Equipment</li> <li>▶ 25.4 in Commercial Vehicles</li> <li>▶ 12.7 in Powertrain</li> </ul>	
		▲ Levels of COD (Chemical Oxygen Demand)	
		<ul> <li>Levels of Cenemical Cxygen Demandy maintained under applicable regulations (max. = 100)<sup>2</sup>:</li> <li>14.8 in Agricultural Equipment and Construction Equipment</li> <li>32.2 in Commercial Vehicles</li> <li>17.8 in Powertrain</li> </ul>	
		▲ Levels of TSS (Total Suspended Solids)	
		<ul> <li>maintained under applicable regulations (max. = 100)<sup>2</sup>:</li> <li>8.6 in Agricultural Equipment and Construction Equipment</li> <li>34.3 in Commercial Vehicles</li> <li>13.8 in Powertrain</li> </ul>	
		➡ 1/4	
		Collaboration with a supplier to develop a water stewardship strategy started at Noida plant (India)	<ul> <li>2015: ongoing collaboration with suppliers to develop water stewardship strategies</li> </ul>
		■ Water Management Guidelines tested at Modena San Matteo and San Mauro Torinese plants (Italy) in the scope of Environmental Management System operating procedures	
	<ul> <li>Desta stien of soil and subsoil</li> </ul>		
	Protection of soil and subsoil	EMEA ■ Guidelines for the monitoring surveys of reservoirs, tanks, and underground pipes adopted by plants	<ul> <li>2015: testing of guidelines on the management of existing underground equipment (tanks) at pilot plants</li> </ul>
		➡ 175	·
		EMEA ■ Guidelines for the monitoring surveys of canals and pipes adopted by plants ⇒ 175	▶ 2015: testing of guidelines on the management of existing underground equipment (canals and pipes) at pilot plants
	<ul> <li>Optimization of waste management based on the specific characteristics of the countries in which each plant is located</li> </ul>	<ul> <li>83% of waste recovered, specifically:</li> <li>84% in Agricultural Equipment and Construction Equipment</li> <li>78% in Commercial Vehicles</li> <li>84% in Powertrain</li> </ul>	▶ 2018: 87% of waste recovered at Company plants worldwide
		⇒ 1/6	
		<ul> <li>-16% vs. 2009 in waste generated per production unit<sup>3</sup>, specifically:</li> <li>+3% in Agricultural Equipment and Construction Equipment</li> <li>-40% in Commercial Vehicles</li> <li>-26% in Powertrain</li> </ul>	<ul> <li>2018: -3% vs. 2014 in waste generated per production unit at Company plants worldwide</li> </ul>
		➡ 176	
		<ul> <li>→ -54% vs. 2009 in hazardous waste generated per production unit<sup>3</sup>, specifically:</li> <li>→ -47% in Agricultural Equipment and Construction Equipment</li> <li>→ -55% in Commercial Vehicles</li> <li>→ 60% in Powertrin</li> </ul>	▶ 2018: -5% vs. 2014 in hazardous waste generated per production unit at Company plants worldwide
		► -00% III FOWELLI AIII	

(2) Figures take into account worst levels registered across all plants in each segment. Data refers to plants situated in regions where binding regulations define limits for the three parameters monitored.
 (3) The production unit is the main parameter for production volumes for each segment: hour of production for Agricultural Equipment, Construction Equipment, and Commercial Vehicles; unit produced for Powertrain (see also page 240).

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38	OUR SUSTAINABL COMPANY	OUR COMMITMENT FOR SUSTAINABILITY		Кеу
				<ul> <li>Target exceeded</li> <li>Target achieved or in line with plan</li> <li>Target partially achieved</li> <li>Target postponed</li> <li>See page</li> </ul>
		ACTIONS	2014 RESULTS	TARGETS
	CNH Industrial	<ul> <li>Application of best available techniques for the reduction of Volatile Organic Compounds (VOC) in paint processes</li> </ul>	▲ -35% vs. 2009 in VOC emissions released per square meter, specifically: 38% in Agricultural Equipment and Construction Equipment 19% in Commercial Vehicles - 50% in Powertrain	▶ 2018: -2% vs. 2014 in VOC emissions per square meter at Company plants worldwide
			⇒ 171	
		<ul> <li>Formulation of guidelines on the identification and safeguard of protected species and biodiversity</li> </ul>	■ Improvement measures carried out at Bourbon Lancy plant (France) ➡ 178	► 2018: implementation of improvement measures (if required) identified by BVI assessments at plants where such activity has been carried out
			■ Biodiversity Value Index (BVI) calculated for plants in Sete Lagoas (Brazil) and Madrid (Spain) → 178	

 Reduction in the use of Ozone Depleting Substances (ODS) and other Substances of Significant Impact (SSI) on health and environment at Company plants worldwide

> ■ 60% of ODS present in 2013 removed → 172

Project started at plant in Foggia (Italy)

Specific actions to reduce use of SSI

implemented

▶ 2015: conclusion of BVI assessment at Foggia

▶ 2015: elimination of equipment containing ODS

at Company plants worldwide

⇒ 179 plant (Italy)

➡ 180

Commitment: Optimize the Company's energy performance and promote use of renewable energy ACTIONS 2014 RESULTS TARGETS ■ ISO 50001 certification achieved by 39 > 2020: extension of ISO 50001 certification to all CNH Industrial Implementation of an Energy Management System and certification of plants under plants (representing about 94% of total energy CNH Industrial plants worldwide international standard ISO 50001 consumption) ➡ 182 ▶ 2020: roll-out of Energy Management System to Energy Management System adopted at all plants (representing 100% of total energy all plants, monitoring secondary energy vectors (representing 100% of total energy consumption)<sup>4</sup> consumption) ➡ 184 GHG emissions representing more than 20% > 2015: verification (according to ISO 14064-3 of total energy consumption verified according to ISO 14064-3 standard, with reference to standard) of GHG emissions representing more than 20% of total energy consumption, with GHG Protocol requirements reference to GHG Protocol requirements ⇒ 183 ▶ 2018: -6.5% vs. 2014 in energy consumption per production unit<sup>6</sup> at Company level (with specific Identification of measures and technologies to ▲ Energy consumption per production unit<sup>5</sup> reduce energy consumption and CO<sub>2</sub> emissions vs. 2009: -21% in Agricultural Equipment and per production unit targets for each segment for internal use) Construction Equipment -56% in Commercial Vehicles -38% in Powertrain for small engines and transmissions -25% in Powertrain for large engines ➡ 185 ▲ CO<sub>2</sub> emissions per production unit<sup>5</sup> vs. 2009:
 → -30% in Agricultural Equipment and ▶ 2018: -7.5% vs. 2014 in CO₂ emissions per production unit<sup>6</sup> at Company level (with specific Construction Equipment targets for each segment for internal use) ▶ -66% in Commercial Vehicles ▶ -56% in Powertrain for small engines and transmissions -48% in Powertrain for large engines ➡ 188

(4) The scope of reference is 2014.

(5) The production unit is the main parameter for production volumes for each segment: hour of production for Agricultural Equipment, Construction Equipment, and Commercial Vehicles; units produced for Powertrain (see also page 240).

(6) In the scope of the new Energy Action Plan, a single global indicator was defined to calculate CNH Industrial's overall energy performance: total manufacturing hours (see also page 240).

	ACTIONS	2014 RESULTS	TARGETS	
CNH Industrial	<ul> <li>Identification of measures and technologies to reduce energy consumption and CO<sub>2</sub> emissions per production unit</li> </ul>	Awareness campaign on energy saving projects disseminated to energy specialists at Commercial Vehicles plants		
		- 103		
		■ Energy workshops organized at several plants to raise awareness of WCM and ISO 50001	<ul> <li>2018: organization of energy events to raise employee awareness and engagement</li> </ul>	
		Phase 1 implementation of technical interventions completed according to schedule at the green plant in Rorthais (France)	▶ 2016: phase 2 implementation of technical interventions at the green plant in Rorthais (France)	
		➡ 185		
	<ul> <li>Promotion of renewable energy generation and use</li> </ul>	▲ 20% of total (direct and indirect) energy consumption derived from renewable sources ■ 187	<ul> <li>2020: 21% of total (direct and indirect) energy consumption derived from renewable sources</li> </ul>	
		4.107		
	<ul> <li>Proactive management of regulatory risks and opportunities, through the ongoing monitoring of current and future emission trading regulations in the countries of operation (e.g., EU-ETS, CRC Energy Efficiency Scheme)<sup>7</sup></li> </ul>	One plant in Europe (Vysoke Myto) continued to participate in the EU-ETS scheme, accounting for approx. 77,650 GJ per year of total energy generation		
		■ One plant in the UK (Basildon) continued to participate in the Carbon Reduction Commitment (CRC) Energy Efficiency Scheme		
		➡ 189		

(7) Monitoring of current and future emission trading regulations in the countries of operation are ongoing activities, without associated targets.
 (8) Unless otherwise specified, the results and targets refer to inbound and outbound flows.

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